



Dear Valued Customer,

Subject: Tariff Surcharge Update – Maintaining Our Commitment to You

For over 40 years, we have been a trusted partner, delivering quality products with transparency and reliability. As of **March 12, 2025**, the U.S. government has expanded Section 232 tariffs, raising the aluminum tariff from 10% to 25% and adding more steel derivatives to the existing 25% duty. Unfortunately, our products are now impacted. While we initially absorbed these costs, ongoing uncertainty requires us to implement a **25% Tariff Surcharge** on affected products ordered after **4PM ET on March 17th, 2025**.

What You Need to Know

- **No Hidden Fees:** The surcharge strictly reflects the new duties, with no markup.
- **Transparent Pricing:** It will be clearly itemized in the tax section of your invoice.
- **Fair Adjustments:** If tariffs change, the surcharge will be adjusted accordingly.
- **Commitment to Service:** We remain dedicated to providing quality products on time, at competitive prices, with superior service.

As a non-resident importer in the United States, we will continue managing all aspects of cross-border logistics, including transportation, customs documentation, and compliance with U.S. import regulations.

We are actively monitoring the situation and exploring ways to minimize any potential impact on our customers. Your continued trust and partnership are invaluable to us, and we appreciate your understanding as we navigate these changes together.

Thank you for your continued trust. If you have any questions, please contact your account representative.

Best regards,
Francine Pomerleau
President and CEO]